

**BEND-LA PINE SCHOOLS**

Administrative School District No. 1

Deschutes County, Oregon

**ADMINISTRATIVE POLICY**

Name: Public Complaints

Section: Required Policies

Code: KL-AP

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The Board expects complaints to be addressed in a timely fashion. Complaints are handled and resolved as close to their origin as possible.

Consistent with Treatment of Students and Faculty and Treatment of Public Executive Limitations Governance policies, community members will not be denied the right to petition the Board for redress of a grievance. Complaints will be referred through the proper administrative channels for resolution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations.

The public is encouraged to resolve complaints involving school site-specific issues concerning instruction, discipline, after-school activities or learning materials by first addressing them at the school building level. Should the complaint not be resolved at the building level, the matter would then be addressed by the appropriate district-level administrator. The Board is the final arbiter.

Any complaint about school personnel will be investigated by the appropriate administrator before consideration and action by the Board. The Board will not hear charges against employees in open session.

While speakers at a Board meeting may offer objective criticism of school operations and programs, the Board will not hear personal complaints concerning school personnel nor against any person connected with the school system. To do so could prejudice any necessity to act as the final review of administrative recommendations regarding the matter. The Board Chair will direct the visitor to the appropriate means for Board consideration and disposition of legitimate complaints involving individuals.

END OF POLICY

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Legal References:

ORS 192.610-192.690

ORS 332.107

OAR 581-22-805

Anderson v. Central Point School District No. 6, 554 F. Supp.600 (D. Oregon 1982); aff'd in part, 746 F.2d 505 (9<sup>th</sup> Cir. 1984).

Connick v. Myers, 461 U.S. 138 (1983).

DATED: 04/23/91 (Orig. Code 1.28)

REVISED: 05/10/05

REVIEW DATE:

REVIEWED BY: